



# App Journey Checklist

A step-by-step walkthrough of the AwareCA mobile app experience.

## 1 Signing Up

Create your account and set your basics.

- Sign up and log in with the email tied to your Apple or Android account, and a password.
- Choose the language displayed within the app.
- Enable GPS to get alerts for incidents happening near your location.

## 2 Add Locations of Interest

Pick the places you want to be notified about.

- Go to Settings and select Locations of Interest.
- Click Add location.
- Select an entire county or election district, or enter a specific address.
- For a specific address, first add a name for the location.
- Start typing the address to find and select it.
- Use the slider to set the distance around that location you want alerts for.
- Tap Save location.

## 3 Enable Notifications

Choose how and when you get pinged.

- Go to Settings, then Notification Preferences.
- Select how you receive notifications.
- Select what triggers a notification.
- Enable the app to send notifications through Settings on your device as well.

## 4 Use the Map Features

Explore incidents, assets, and layers.

- Tap the Map icon in the bottom tray to open the map.
- Use the search bar at the top to search for locations or events.
- Tap the layers button on the right to toggle incident types, response assets, cameras, warnings, weather layers, community resources, and reference data.
- Tap icons on the map to see details about that incident or asset.
- Use the basemap button under Layers to pick your basemap theme.
- Use the 3D button to toggle between 3D and 2D mode.
- Use the locator button to find your current location on the map.



## 5 View & Follow Incidents

Get the full picture on any incident.

- Tap an incident or asset icon on the map to open a summary at the bottom of the screen.
- Tap that summary to expand full incident details.
- From the details screen, share the incident outside the app or follow it to receive alerts, updates, and notifications.
- See related content: evacuation information, nearby cameras, broadcast radio feeds, incident updates, evacuation orders and shelters, status updates, and resource info like social links, reports, and responding agency contacts.

## 6 View & Follow Aircraft

Track flight paths from the map.

- Open the map, tap the layers icon, and turn on the Aircraft layer.
- Find an aircraft on the map and tap it.
- A details window opens with a button to follow that aircraft's flight path.

## 7 See Weather Data

Layer weather data over the map.

- Open the map, tap the layers icon, then the Weather section.
- Select one weather layer at a time to view that specific data.

## 8 Find Participating Agencies

Browse and contact participating agencies.

- Tap the Agencies button at the bottom of your screen to open the list.
- Scroll or search for an agency by name.
- Tap an agency to view details and contact information.

## 9 View & Receive Alerts

Stay ahead of what matters to you.

- Open the Alerts tab at the bottom of your screen.
- See alerts based on your locations of interest and incidents you follow.
- Tapping an alert notification on your phone opens that incident's information page in the app.
- To follow a specific incident, open it from the map or search bar and tap Follow.



## 10 Settings & Account

Manage your profile, preferences, and account.

- Add your name to your user profile.
- Set your notification preferences.
- Add or remove locations of interest.
- See a list of all incidents you're following.
- Switch the app theme between light and dark mode.
- Change the app's display language.
- Access frequently asked questions (FAQs).
- Access the Terms of Use.
- Access the Privacy Policy.
- Log out of or delete your account.